



CHARLES SCHWAB CUP CHAMPIONSHIP

2023 VOLUNTEER TRAINING

TOURNAMENT SNAPSHOT

- **NAME:** CHARLES SCHWAB CUP CHAMPIONSHIP
- **DATE:** NOVEMBER 6-12, 2023
- **SITE:** PHOENIX COUNTRY CLUB
- **FORMAT:** FOUR DAY, 72 – HOLE, STROKE PLAY
- **FIELD:** 36 PGA TOUR CHAMPIONS PROFESSIONALS
- **PURSE:** PLAYERS WILL VIE FOR A PURSE TOTALING \$3MILLION FOR THE CHARLES SCHWAB CUP CHAMPIONSHIP
- **TITLE:** CHARLES SCHWAB



Steven Alker
2022 Charles Schwab Cup Winner

TOURNAMENT SNAPSHOT

- GLOBAL CREDIT UNION GOLF EVENT MONDAY
- SAN TAN FORD PRO-AM WEDNESDAY
- BLEACHERS OPEN TO PUBLIC ON 18 GREEN AND 1ST TEE PLATFORM
- MILITARY CEREMONY AT 9:45 AM ON SATURDAY, NOVEMBER 11
- CHARLES SCHWAB YOUTH DAY ON SATURDAY, NOVEMBER 11
- CHARLES SCHWAB MONDAY PRO-AM – MONDAY POST
- TEMPE DIABLO GOLF EVENT
- 700+ VOLUNTEERS REGISTERED
- HOURS OF GLOBAL COVERAGE AND ON GOLF CHANNEL

CHARITABLE IMPACT

- THE TOURNAMENT HAS GENERATED OVER \$6.7 MILLION SINCE ITS INCEPTION IN 2008
- THROUGH THE CHARLES SCHWAB CUP CHAMPIONSHIP TICKETS FOR CHARITY PROGRAM ALONE, THIS PROGRAM HAS GENERATED OVER \$2.4 MILLION DOLLARS



TOURNAMENT WEEK OVERVIEW

TOURNAMENT WEEK SCHEDULE

- MONDAY, NOVEMBER 6 COURSE CLOSED TO PUBLIC
- TUESDAY, NOVEMBER 7 COURSE CLOSED TO PUBLIC
- WEDNESDAY, NOVEMBER 8 COURSE CLOSED TO PUBLIC
SAN TAN FORD OFFICIAL PRO-AM
- THURSDAY, NOVEMBER 9 COMPETITION ROUND 1 (APPOX. TEE TIMES 10:00AM)
GATE 9:30 A.M.
- FRIDAY, NOVEMBER 10 COMPETITION ROUND 2 (APPOX. TEE TIMES 10:00AM)
GATE 9:30 A.M.
- SATURDAY, NOVEMBER 11 COMPETITION ROUND 2 (APPOX. TEE TIMES 10:00AM)
GATE 9:30 A.M.
- SUNDAY, NOVEMBER 12 FINAL COMPETITION ROUND (APPOX. TEE TIMES 10:00AM)
GATE 9:30 A.M.

COURSE MAP



VOLUNTEER OVERVIEW



Official Medical Source of the PGA TOUR



**VOLUNTEER
APPRECIATION**

VOLUNTEER APPRECIATION

VOLUNTEER PACKAGE

- **ADULT VOLUNTEER PACKAGE**

- ONE (1) VOLUNTEER CREDENTIAL
- ONE (1) PARKING PASS LOT 2
- ONE (1) LEVELWEAR GOLF POLO
- ONE (1) LEVELWEAR GOLF JACKET
- ONE (1) BASEBALL CAP OR VISOR
- ONE (1) CLEAR TOTE
- ONE (1) LAPEL PIN
- TWO (2) WEEKLY GROUNDS TICKETS, DAY SECURE

VOLUNTEER UNIFORMS

ALL VOLUNTEERS ARE REQUIRED TO WEAR THE OFFICIAL 2020 CHARLES SCHWAB CUP CHAMPIONSHIP VOLUNTEER UNIFORM AND CREDENTIALS WHILE VOLUNTEERING.

COME PREPARED FOR THE WEATHER!



2023 Volunteer Uniform Package

Additional Items Available for Purchase
Volunteer Exclusive Offers



Additional Men Jacket
\$60.00



Additional Women Jacket
\$60.00



Bucket Floppy Hat
\$30.00



Straw Hat
\$30.00



Volunteer Clear Tote



Volunteer Baseball Hat



Volunteer Unisex Visor



Volunteer WOMEN Visor



Volunteer WOMEN Jacket



Volunteer WOMEN Polo



Volunteer MEN Polo



Volunteer MEN Jacket



Volunteer MEN Jacket – 3XL

BOTTOMS: MUST BE KHAKI PANTS, SHORTS, SKORTS (all week)

UNIFORM DISTRIBUTION DATES

- LOCATION: PHOENIX COUNTRY CLUB

2901 NORTH 7TH AVENUE

PHOENIX, AZ 85014

- EAST TENNIS COURTS

FOLLOW DIRECTIONAL SIGNAGE

Dates & Times:

- October 27

12:00 p.m. – 5:00 p.m.

- October 28

9:00 a.m. – 3:00 p.m.

- November 4

9:00 A.m. – 1:00 P.M.

**If you can't pick-up your uniform at one of these times and dates,
volunteers will be able to pick up uniforms during tournament week at
Volunteer HQ located at PHX CC Pool Area**

VOL



VOLUNTEER

<PRINT CUSTOM NAME HERE>

ASSIGNED AREA & GROUNDS ACCESS

November 4 - 8, 2020

Phoenix Country Club | Phoenix, AZ

VOLUNTEER CREDENTIAL & ACCESS

- VOLUNTEERS MUST HAVE THEIR CREDENTIALS TO ENTER THE GROUNDS DURING TOURNAMENT WEEK (NO EXCEPTIONS)
- CREDENTIALS MUST BE DISPLAYED ON OUTERWEAR AT ALL TIMES
- ACCESS TO RESTRICTED AREAS WITHOUT PROPER CREDENTIALS IS STRICTLY PROHIBITED
- VOLUNTEER BADGES WILL ALLOW ADMITTANCE TO WATCH THE TOURNAMENT FRIDAY, NOVEMBER 9 – SUNDAY, NOVEMBER 12

VOLUNTEER PARKING

NO PARKING PASS NEEDED FOR LOT 2

- **VOLUNTEER PARKING LOCATION:**
 - **VETERANS MEMORIAL COLISEUM**
 - **20TH AVENUE LOT**

ADDRESS: 1951 WEST ENCANTO BLVD.

PHOENIX, AZ 85009

- **FOLLOW SIGNS FOR “LOT 2 PARKING”**
- **VOLUNTEER SHOULD ALLOCATE EXTRA TIME FOR TRAVEL AND THERMAL SCREENING PRIOR TO THEIR SHIFT.**

VOLUNTEER PARKING HOURS

Monday, November 6	LOT 2 CLOSED TO VOLUNTEERS *selected volunteer committees will park on property
Tuesday, November 7	LOT 2 CLOSED TO VOLUNTEERS *selected volunteer committees will park on property
Wednesday, November 8	5:30am – 5:30pm
Thursday, November 9	7:00am – 5:30pm
Friday, November 10	7:00am – 5:30pm
Saturday, November 11	7:00am – 5:30pm
Sunday, November 12	7:00am – 5:30pm

TOP 10 SAFETY GUIDELINES

- **1.** WEAR COMFORTABLE, CLOSE-TOES, AND SLIP – RESISTANT SHOES
- **2.** WEAR SUNSCREEN, HAT AND OTHER PROTECTIVE CLOTHING
- **3.** MAINTAIN ADEQUATE HYDRATION
- **4.** FOLLOW ALL PGA TOUR GOLF CART, UTILITY VEHICLE, AND VEHICLE SAFETY GUIDELINES
- **5.** PRACTICE PROPER ERGONOMICS
- **6.** REPORT UNSAFE CONDITIONS TO TOURNAMENT STAFF AND COMMITTEE CHAIR
- **7.** MAINTAIN A CLEAN AND ORDERLY ENVIRONMENT FREE OF TRIP HAZARDS
- **8.** BE VIGILANT TO SURROUNDINGS TO PREVENT BEING STRUCK BY A GOLF BALL OR EQUIPMENT
- **9.** USE PROPER TOOLS AND PROTECTIVE EQUIPMENT TO PERFORM TASKS
- **10.** TAKE BREAKS AND REST WHEN NEEDED

YOU MAY NOT BRING

• SOME NOTABLE ITEMS THAT ARE ALLOWED:

• CELL PHONE

• NO OPAQUE BAGS LARGER THAN A SMALL PURSE 6 X6

• MEDICALLY NECESSARY SUPPLIES

• UMBRELLA

• COLLAPSIBLE CHAIRS WITHOUT CHAIR BAGS

• BINOCULARS



YOU MAY NOT BRING

SOME NOTABLE ITEMS THAT ARE PROHIBITED:

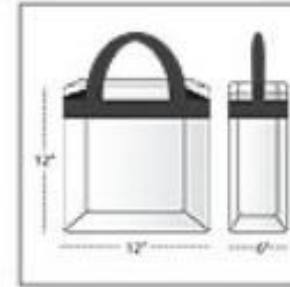
- BACKPACKS, PACKAGES, PURSES OR OTHER CARRY ITEMS LARGER THAN SIX INCHES BY SIX INCHES BY SIX INCHES
- SIGNS OR BANNERS
- CAMERAS DURING COMPETITION ROUNDS
- ALCOHOLIC BEVERAGES, NONALCOHOLIC BEVERAGES OR FOOD



APPROVED BAGS



Bags smaller than
6"x6"x6"



Clear Bag smaller than
12" x 6" x 12"



1-Gallon Plastic
Freezer Bag



Medically Necessary and
Diaper Bags*

- Bags Smaller Than 6" x 6" x 6"
- Clear Bag Smaller Than 12" x 6" x 12"
- 1-Gallon Plastic Freezer Bag
- Medically Necessary & Diaper Bags (permitted after proper inspection)

**Infant and Medical supplies will be permitted after proper inspection.*

BAG POLICY: APPROVED BAGS

- No Backpacks
- No Camera Bags
- No Mesh Bags
- No Purses larger than 6" x 6" x 6"
- No Seat Cushion Bags
- No Clear Backpacks
- No Tinted Plastic Bags
- No Binocular Cases
- No Printed Pattern Plastic Bags
- No Folding Chair Bags

NON-APPROVED BAGS



Backpack



Camera Case



Mesh Bag



Purse



Seat Cushion



Clear Backpack



Tinted Plastic Bag



Over-sized Tote Bag



Binoculars Case



Printed Pattern Plastic Bag



Folding Chair Bag
(Folding Chair is Allowed)

FOR MORE INFORMATION GO TO PGATOUR.COM/ProhibitedItems

BAG POLICY: NON-APPROVED

VOLUNTEER HQ PRESENTED BY MAYO CLINIC

- **LOCATION:**
 - PHOENIX COUNTRY CLUB POOL,
 - PAST THE GOLF SHOP TO THE RIGHT
- **CHECK IN:**
 - ALL VOLUNTEERS MUST CHECK-IN AT ASSIGNED LOCATION OR WITH THEIR COMMITTEE CHAIRMAN PRIOR TO THEIR SHIFT



VOLUNTEER HQ PRESENTED BY MAYO CLINIC

- FOOD & BEVERAGE HOURS:

Day	Meals	Hours of Operation
Monday, November 6	Breakfast	7:00 a.m. – 10:30 a.m.
	Lunch	11:00 a.m. – 2:30 p.m.
Tuesday, November 7	Breakfast	7:00 a.m. – 10:30 a.m.
	Lunch	11:00 a.m. – 2:30 p.m.
Wednesday, November 8	Breakfast	5:30 a.m. – 10:30 a.m.
	Lunch	11:00 a.m. – 3:00 p.m.
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	Lunch	11:00 a.m. – 3:00 p.m.
Friday, November 10	Breakfast	7:00 a.m. – 10:30 a.m.
	Lunch	11:00 a.m. – 3:00 p.m.
Saturday, November 11	Breakfast	7:00 a.m. – 10:30 a.m.
	Lunch	11:00 a.m. – 3:00 p.m.
Sunday, November 12	Breakfast	7:00 a.m. – 10:30 a.m.
	Lunch	11:00 a.m. – 3:00 p.m.

VOLUNTEER COMMUNICATION

- COMMITTEE CHAIRMAN WILL BE VOLUNTEER'S MAIN CONTACT
- VOLUNTEERS SHOULD REACH OUT IMMEDIATELY TO YOUR COMMITTEE CHAIRMAN WITH ANY SCHEDULE CONFLICTS
- VOLUNTEER NEWSLETTERS/EMAILS WILL BE DISTRIBUTED IN ADVANCE OF AND DURING TOURNAMENT WEEK
- VOLUNTEERS SHOULD CHECK THEIR EMAIL REGULARLY THROUGH AND LEADING UP TO THE TOURNAMENT
- BE FLEXIBLE AND COMMUNICATE WITH YOUR COMMITTEE CHAIRMAN

VOLUNTEER ETIQUETTE

ALL VOLUNTEERS ARE AN EXTENSION OF THE CHARLES SCHWAB CUP CHAMPIONSHIP TEAM.
VOLUNTEERS ARE ASKED TO ADHERE TO THESE ETIQUETTE GUIDELINES:

- PLEASE DISPLAY THE VOLUNTEER BADGE/TICKET AT ALL TIMES
- PLEASE REMAIN QUIET AND STILL DURING EACH SHOT UNTIL ALL PLAYERS IN THE GROUP HAVE PLAYED OUT
- PLEASE FOLLOW THE TOURNAMENT'S HEALTH & SAFETY GUIDELINES
- HAVE FUN! ASK QUESTIONS AND UTILIZE YOUR COMMITTEE CHAIRMAN

COURSE-WIDE EVACUATION

- WOULD ONLY OCCUR IN THE EVENT OF SEVERE WEATHER (THUNDER, LIGHTNING, TORNADO WARNING, ETC.)
- EVACUATION NOTIFICATIONS:
 - HORN SOUNDING PLAY HAS ENDED, AND EVACUATION HAS STARTED
 - SCOREBOARDS THROUGHOUT THE COURSE WILL DISPLAY EVACUATION MESSAGING
 - RADIO ANNOUNCEMENT TO ALL VOLUNTEER LEADERSHIP, TOURNAMENT STAFF, VENDORS, ETC.
- VOLUNTEERS MUST CLEAR THE COURSE AND RETURN TO THEIR CAR AS SOON AS POSSIBLE

RESOURCES

VOLUNTEER HANDBOOK

AND

VOLUNTEER WEBSITE

[HTTP://VOLUNTEERS.CHARLESSCHWABCUPCHAMPIONSHIP.COM/](http://volunteers.charlesschwabcupchampionship.com/)



THANK YOU!